

AER (Army Emergency Relief): (719) 526-4783 or (719) 526-4590, option 1

AFAS (Air Force Aid Society):

Peterson AFB: (719) 556-6141

Schriever AFB: (719) 567-3920

USAFA: (719) 333-3444

- **Who is eligible for AER assistance?**

- Soldiers on **Active Duty** and their eligible Family members.
- Soldiers **Retired from Active Duty because of longevity** and their eligible Family members.
- **Retired Army Reserve and National Guard** Soldiers receiving retired pay and their Family members.
- **Medically Retired** Soldiers and their Family members, including both those placed on the Permanent Disability Retired List (PDRL) or Temporary Disability Retirement List (TDRL).
- **Surviving Spouses and Children** of Soldiers who died while on Active Duty (including those on Title 10 Orders) or in an eligible Retired status.
- **Members of the Reserve Component** of the Army (National Guard and Army Reserve under Title 10 U.S.C) on **Active Guard Reserve (AGR) tours** and their eligible Family members.
- **Members of the Reserve Component** of the Army (National Guard and Army Reserve under Title 10 U.S.C) on continuous Active Duty **for more than 30 consecutive days** and their eligible Family members.

NOTE: Any Soldier, regardless of rank, and their eligible military identification card holding dependents in the eligible categories listed above can seek assistance from AER.

- **Can my Spouse obtain AER assistance if I'm deployed or TDY?**

Yes, a Spouse or other eligible dependent may seek AER assistance without their sponsor being present when the Soldier is unavailable.

Unavailable is defined as:

1. When the Soldier is outside the same geographic area as the dependent due to TDY, field exercise, or deployment.
2. When the Soldier is inside the same geographic area and determined by the chain of command that the Soldier will be unavailable to visit the local AER office in a timely manner to meet a valid emergency need.
3. When the Retired Soldier is working outside the local/primary area where the Family resides, hospitalized, incarcerated or otherwise unavailable for a legitimate reason that would prevent them from requesting assistance.

Options for requesting assistance when the Soldier is unavailable:

- **Special Power of Attorney (SPOA)**
 - Spouses or other authorized dependent must have a valid SPOA from their Sponsor granting them authority to act as the Sponsor's attorney-in-fact to **"establish, change, or stop allotments"** as required by Financial Management Regulation DoD 7000.14-R, para 400803.
 - Note: *"A general power of attorney is not acceptable to establish, change or stop and allotment." (FMR 7000.14-R, para 400803)*
- **Account Allotment and Authorization Form (AER Form 55)**
 - Allows Active Duty or Retired Soldiers to provide one-time authority for a Spouse or other eligible dependent to obtain financial assistance in the name of the Soldier when they are unavailable. Upon request, the AER Form 55 will can be initiated by the local AER Officer. The AER Officer will email the form directly to the Active Duty or Retired Soldier for signature on behalf of the eligible Family member.
- **Email from the Active Duty Soldier's .mil account stating they concur with the assistance, dollar amount and repayment**
 - Under no circumstance can a personal email account be used to provide concurrence.

ARMY EMERGENCY RELIEF - APPLICATION FOR FINANCIAL ASSISTANCE

For use of this form see AR 930-4, AERO Section Reference Manual or www.aerhq.org

Documents required are based on your financial need (the expenses you need help with). The below list of documents are generally required to start a financial request; however, additional documents may be necessary to fully resolve your application. Contact your local AER office to discuss your request and find out what supporting documents you will need to help expedite your request for financial assistance.

- Military ID (All)**
- Budget (AER Form 57) or locally produced budget (All Routine Requests)**
- LES or ERAS (current EOM) (Leave and Earning Statement or Electronic Retirement Account Statement)(ALL)**
- VA Disability Letter (Retired only) or PEBLO Estimated Disability Compensation Worksheet (DA Form 5892) (if in transition to medical retirement)**
- Civilian Pay Statements/Other Sources of Income (social security, SBP, etc.) (if applicable) (Retired, Spouse, Survivors)**
- Special Power of Attorney or Allotment Authorization (if applicant is other than the Service Member)**
- Trustee approval in writing (if currently under bankruptcy)**
- DA Form 31 (Leave form) w/control number (for emergency leave, leave under emergency conditions, PCS expenses, transition leave if Retiring or on leave from home duty station and need financial assistance)**
- AER Form 731 (Emergency Leave in Loco Parentis (Affidavit)) (only for emergency travel involving loco parentis - see AR 600-8-10, chapter 6 for loco parentis criteria)**
- TITLE 10 ORDERS (AGR, Reserve, National Guard) (showing current period of service or REFRAD date)**
- PCS orders (if for PCS related expenses, initial rent and deposit upon relocation, Spouse re-licensing/recertification, essential furniture, immigration fees)**
- Vehicle Registration, Insurance card and driver's license (when the request includes fuel, vehicle repairs, insurance premium or deductible, vehicle payment, replacement vehicle, car seat or travel by POV)**
- Document(s) validating the circumstances that caused your financial need (i.e. bank statement or police report for loss or theft of funds, receipts for expenses paid that caused your shortage of funds, medical statements validating circumstances, etc.) (All Routine Requests)**
- Document(s) validating the expense(s) you need help with (examples include: estimates for repairs, utility bills, car payment notice, lease or mortgage statement, estimates for funeral expenses, estimates for travel expenses, cranial helmets, special medical needs, dental treatment plan, etc.) (All Routine Requests)**
- Other document(s) as identified after initial review/submission of your request (if required):**

ARMY EMERGENCY RELIEF—APPLICATION FOR FINANCIAL ASSISTANCE

For use of this form, see AR 930-4, AERO Section Reference Manual, or www.aerhq.org

SERVICE MEMBER'S INFORMATION:

1. Name (Last, First MI)		2. DOB		3a. DOD ID#: _____	
				3b. SSN: _____	
4. Rank	6. Branch		7. Component		
5. BASD	<input type="checkbox"/> USA <input type="checkbox"/> USMC <input type="checkbox"/> USN <input type="checkbox"/> USAF <input type="checkbox"/> USCG		<input type="checkbox"/> ACTIVE <input type="checkbox"/> NATIONAL GUARD <input type="checkbox"/> RESERVES		
8. Duty Status (For Survivors enter the Duty Status at the time of the Service Member's passing and provide date deceased _____)					
<input type="checkbox"/> ACTIVE	ETS Date	Provide copy of most recent end of month LES			
<input type="checkbox"/> AGR	REFRAD Date	Provide copy of Title 10 AGR orders or amendment, showing current period of service or REFRAD date <u>and</u> most recent end of month LES			
<input type="checkbox"/> TITLE 10	Start Date	End Date	# of Days	Provide copy of Title 10 Orders <u>and</u> most recent end of month LES	
<input type="checkbox"/> RETIRED	Retirement Date	8a. Are you medically Retired? <input type="checkbox"/> Yes <input type="checkbox"/> No 8b. If yes to 8a, are you enrolled in the Army Wounded Warrior (AW2) Program? <input type="checkbox"/> Yes <input type="checkbox"/> No 8c. If yes to AW2, who is your AW2 Advocate? _____ 8d. Advocate's phone #: _____			
9a. UNIT (Retired leave blank)		9b. INSTALLATION		9c. UIC (last 5 of PACIDN on LES)	

10. Applicant if other than Service Member

10a. Name (Last, First MI)		10b. DOB	10c. Date of Marriage	10d. DOD ID# or SSN
10e. Applicant Relationship to Sponsor <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> PARENT <input type="checkbox"/> WARD <input type="checkbox"/> OTHER _____			10f. Special Power of Attorney (SPOA) <input type="checkbox"/> YES (INCLUDE COPY) <input type="checkbox"/> NO	

11. ADDRESS

11a. House Number and Street				Apt #
11b. City	11c. State	11d. Zip Code	11e. Country (if outside US)	
12. Phone		13. Email:		
		Personal _____		
		Military _____		

14. Dependents: YES (List Below) NO

Name	Age	Relationship	ID Card Holder	Name	Age	Relationship	ID Card Holder
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No
			<input type="checkbox"/> Yes <input type="checkbox"/> No				<input type="checkbox"/> Yes <input type="checkbox"/> No

15. Are you currently in bankruptcy or do you plan to file for bankruptcy within the next 6 months? NO YES under Chapter 7 13

FAILURE TO REVEAL CURRENT BANKRUPTCY OR INTENT TO FILE CONSTITUTES FRAUD AND MAY RESULT IN PERMANENT RESTRICTION FROM FUTURE AER ASSISTANCE.

16. TYPE OF REQUEST			
<input type="checkbox"/>	CDR/1SG QUICK ASSIST PROGRAM (QAP)	COMPLETE BLOCKS 17 thru 25	ARMY AD/AGR <i>only</i> ; max up to \$2,000; one QAP at a time and must be repaid in full before new QAP; no more than 2 QAP in 12 months; repay within 15 months and at least 2 months prior to ETS; no grants or partial grants with exception of bona fide emergency travel.
<input type="checkbox"/>	DIRECT ACCESS	COMPLETE BLOCKS 17 thru 20	ARMY AD/AGR/T10 <i>only</i> if you do not meet one of the four safeguards listed below: 1. Less than 12 months of service. 2. Currently in training. 3. Two AER assists in less than 12 months. 4. You are marked as High Risk.
<input type="checkbox"/>	ROUTINE	COMPLETE BLOCKS 17 thru 20 and if Active Duty/AGR/Title 10 21 thru 25*	All individuals not eligible for one of the above programs. This Includes AD/AGR/T10 Members who fall into one of the 4 safeguards listed above and Retired, AW2, and Surviving Spouses.
17. List the specific expenses you need help with (contact AER or visit www.aerhq.org for authorized categories and ensure there is a supporting document for each expense listed):			
<i>Expense</i>	<i>Amount</i>	<i>Expense</i>	<i>Amount</i>
Total Amount Requested:			\$ 0.00
18. If this financial need is related to a natural disaster or catastrophic event (i.e. hurricane, tomado, large scale fire, hail storm, etc.) enter the name of the event, month and year:			
EVENT: _____		DATE: _____	
19. Describe the reasons you need help with expenses listed above—what caused your financial need or emergency?			
20a. Applicant Certification: I hereby authorize the Department of the Army to supply any requested information contained in my official Army personnel and pay files in connection with this assistance. I further authorize the Department of the Army, or any U.S. Government agency, to supply my last home address, and/or official military address to AER whenever requested. I further understand that AER is an independent private entity, not part of the U.S. Government. This application form, therefore, is not subject to the Privacy Act (5 U.S.C. 552a). Information provided on this application, in some cases, will be provided by AER to the Army and/or other U.S. Government agencies in order to determine eligibility for and administration of financial assistance. I certify the information provided on this application is complete, true and correct.			
20b. Signature		20c. Date	
UNIT COMMANDER OR FIRST SERGEANT (ensure expenses are itemized in block 17, need is explained in block 19 and complete block 21 thru 24)			
21. The Service Member is pending elimination from the service? Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, expected separation date? _____			
22. REQUEST IS:			
<input type="checkbox"/> Approved (Contingent on AERO review and compliance with AER policies.) Approved Amount \$ _____			
<input type="checkbox"/> Disapproved. Soldier has been informed of reason for disapproval.			
23. _____ (CDR/1SG Initials) I have assessed the Soldier's financial well-being, member has the ability to repay the loan. Yes <input type="checkbox"/> No <input type="checkbox"/>			
***Needs to be completed if SM is not eligible for Direct Access			
24a. _____ (CDR/1SG Initials) This is the 3rd request in 12 months and needs your concurrence for the request to be considered.			
24b. Date: _____ Amount: _____ / Date: _____ Amount: _____ Current Balance: _____ Approve: Yes No			
25a. CDR/1SG Printed Name, Rank		25b. Signature	
25d. Military email address		25e. Phone	